

Developing Leaders for Hospitality and Tourism



Skills to Advance

Make skills work for you

Developing Leaders for Hospitality and Tourism

A Skills to Advance training initiative for enterprise

To boost the retention and development of key talent in hospitality and tourism, two new industry recognised programmes have been created for the sector.

These highly subsidised upskilling opportunities will provide critical team leadership and supervisory management skills to enable business recovery and growth.

Who are the programmes for?

These programmes are suited to employees who are:

- **performing a team lead or supervisory management role**
- **new to a team lead or supervisory management role.**

Employer benefits

- Equip staff to lead teams effectively
- Increase staff motivation and retention
- Customised content to address skills gaps
- Highly subsidised training will be provided.

Employee benefits

- Enhance your skillset
- Lead teams effectively
- Manage and motivate teams
- Enhance digital skills
- Optimise your career prospects.

Aim

To equip employees in the hospitality and tourism sector with enhanced skills to lead and manage their teams effectively.

Do the programmes lead to a qualification?

All programmes are accredited by City & Guilds or QQI and provide clear pathways for employees to develop future careers in hospitality and tourism. Qualifications are available at Levels 5 and 6 on the National Framework of Qualifications.

What areas are covered?

- Operational Skills
- Customer Care
- People Management
- Finance and Controls
- Green / Sustainability
- Strategic Planning
- Communications
- Health and Safety
- Promotions and Sales
- Digital Skills.

How are the programmes delivered?

- Training is provided by local ETBs
- Training is provided online with tutor support
- When feasible, a blend of online and in-person training is available
- Training delivery arrangements are flexible to suit both business and employee requirements
- The Level 5 programme can be completed over 3 months with the Level 6 typically taking 4-8 months.

Industry Partnership

Developing Leaders for Hospitality and Tourism

is a result of a collaboration between SOLAS, the Education and Training Boards (ETBs), the Irish Hotels Federation (IHF), Fáilte Ireland and the Regional Skills Fora.

"I would like to commend SOLAS and the FET sector in their response to the impact of Covid-19 on the hotel sector. The proposed module content is very relevant and supports the development of the necessary leadership and management skillsets required to recover and grow our businesses".

Elaina Fitzgerald Kane, President, IHF



L-R: Andrew Brownlee, CEO, SOLAS, Simon Harris, Minister for DFHERIS, Elaina Fitzgerald Kane, President, IHF, Niall Collins, Minister of State for Skills and FE, Tim Fenn, CEO, IHF.

Contact your local ETB to find out more or visit [skillstoadvance.ie](https://www.skillstoadvance.ie)