

# FAQs for new Alternative Safe Pass Renewal Test

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1. When will the new Safe Pass Renewal Test become available to Safe Pass card holders?

**Answer:** From the end of January 2023

2. Who can apply for the Safe Pass Renewal Test?

**Answer:** If you are a **Safe Pass card holder** you can renew your card by sitting a computer-based test in an approved Pearson Vue exam centre.

If your card has expired you can still renew your card by completing a Safe Pass Renewal Test

3. What is the cost of the Safepass Renewal Test?

**Answer:** The test costs €93.84 which includes the fee for your Safe Pass Card

4. How do I make payment?

**Answer:** Payment can be made using debit/credit card or voucher when making your online booking.

5. Can my employer pay for the renewal of my Safe Pass card?

**Answer:** Yes. Employers will be able to purchase vouchers for their employees through the Pearson Vue Voucher Store. A link to the store will be available on [www.constructioncourses.ie](http://www.constructioncourses.ie) or [www.solas.ie](http://www.solas.ie) Employers can email the voucher to their employees who can use the voucher when booking their test.

You can also contact the voucher store on **+44 (0) 161 855 7455** or email them at [PearsonVUEVoucherStore@pearson.com](mailto:PearsonVUEVoucherStore@pearson.com)

6. Where are the Pearson Vue exam centres located?

**Answer:** There are currently 30 exam centres throughout the Republic of Ireland. You will see a full list of these centres through your SOLAS online account. The centre closest to your address will automatically show when you are booking. You will also be able to search for centres by Location

To view the list of test centres click [here](#) and go to "Find a test centre"

You cannot book a test directly with an exam centre. Bookings can only be made through your online account

7. Will I receive any revision material for the test?

**Answer:** Yes. When you log into your SOLAS account you will see 2 tabs

**“Profile”** and **“Revision Material”**

Under the Revision Material Tab you will have access to:

- Official Book of Questions and Answers (500 questions)
- Self Directed Learning Packs
- Safety Videos
- Toolbox Talks
- Links to Legislation
- Additional information that may be of interest to you

You are strongly advised to take the time to read/study the questions and self-directed learning packs to give you the best chance of passing the test.

8. How do I apply?

**Answer:** First you need to register for your SOLAS online account, to do this you will need your PPSN, Date of Birth and Family Name (Surname) and an active email address. This email address will become your username for logging into your account.

**\*N.B. The same email address cannot be used against multiple registrations.**

9. When can I register for a SOLAS online account?

**Answer:** You will be able to register from the end of January 2023 on [www.constructioncourses.ie](http://www.constructioncourses.ie) or through the SOLAS website [www.solas.ie](http://www.solas.ie)

You will be able to book tests straight away once you have activated your account

10. How do I log into my SOLAS online account?

**Answer:** Once you have activated your SOLAS online account, you can log into it at any time by going to [www.constructioncourses.ie](http://www.constructioncourses.ie) and clicking the “Sign In” tab at the top of the page

11. If I notice that my address is wrong when booking my test what do I do?

**Answer:** When you get to the test centre to take your test they will ask for your address. If it is different to the address we have on file for you they will amend it.

The amended address will be sent to us with your results file and will be updated on our National Construction Schemes Database.

12. How long is the test?

**Answer:** The test is 45 minutes long and consists of 50 multiple choice questions. You must answer 45 questions correctly to pass the test.

13. What happens if I fail the test?

**Answer:** If you fail the test you will be able to re-sit by logging into your SOLAS online account and booking a new test. The cost to re-sit a test is €29.84. You can re-sit the test as many times as you need to.

If you fail the test and choose to renew your card by sitting the existing tutor led programme you apply for a refund of the card and associated processing fee by emailing [sprenewals@solas.ie](mailto:sprenewals@solas.ie)

14. Can I resit the test on the same day

**Answer:** It is not advisable that you resit the test on the same day as we recommend that you study for the test in advance. However you can choose to resit the same day by logging into your SOLAS Online account to activate an authorisation for the test and then contacting the Pearson VUE Call Centre on 1-800-800739. They can book you on a test manually.

**This is subject to the availability of tests at the test centre. You also MUST have logged into your SOLAS online account to trigger the authorisation.**

15. What do I do if I don't have a Safe Pass Card.

**Answer:** You will need to sit the existing one day Tutor led programme. To find a list of scheduled courses go to [www.constructioncourses.ie](http://www.constructioncourses.ie)

16. What do I do if I have lost my Safe Pass Card

**Answer:** If your card is still in date and you want to apply for a replacement you can do so online here [Safe Pass Card Replacement Online Application](#) .

If your card has expired and you want to renew it, you can register for a SOLAS online account and book the new Safe Pass Renewal test or attend a tutor led programme to renew your card.